**Installer Tech Training Process**

**Step 1:** Identify Best Practices for Installation

* Ask experienced installers: “What do you believe is the most efficient way to install a garage door?”
* Gather insights to establish a baseline for optimal installation methods.

**Step 2:** Develop a Step-by-Step Installation Checklist

* Break down the installation process into clear, actionable steps.
* Ensure the checklist covers preparation, safety checks, installation, and final testing.

**Step 3:** Address Safety Concerns for Inexperienced Installers

* Identify common safety risks and errors made by less experienced team members.
* Highlight preventive measures and provide practical solutions to avoid accidents.

**Step 4:** Review and Refine the Guide with Experts

* Collaborate with skilled and experienced installers to review the step-by-step checklist.
* Ensure the guide is comprehensive and suitable for training new team members.

**Step 5:** Create a Comprehensive Parts Guide

* Develop a detailed reference guide that explains each part’s purpose (what) and function (why).
* Include visuals, common troubleshooting tips, and compatibility notes for clarity.

**Step 6:** Train on Operational Procedures

* Provide training on customer and company-critical aspects, including:
* Payment processing and paperwork
* Warranty policies and recall procedures
* Communication techniques for addressing customer concerns

**Step 7:** Pair New Installers for Advanced Projects

* Once new team members demonstrate proficiency with standard doors, assign them to two-person teams for complex or unique installations.
* Use this opportunity for hands-on mentorship and skill development.

**Step 8:** Conduct Quality Assurance Checks

* Have an experienced installer perform a thorough review of each door after installation
* Verify functionality, safety compliance, and alignment with company standards before signing off.